



FEMA

W-09045
August 11, 2009

MEMORANDUM FOR: Write Your Own (WYO) Company Principal Coordinators and the National Flood Insurance Program (NFIP) Servicing Agent

FROM: WYO Clearinghouse

SUBJECT: NFIP October 1, 2009, Program Changes LiveMeeting/Conference Call with FEMA & Bureau Meeting Announcement

On August 25, 2009 from 2-3 PM EST, the FEMA NFIP Underwriting Team and the Bureau and Statistical Agent (BSA) is hosting a LiveMeeting/conference call to review, clarify, and discuss the National Flood Insurance Program (NFIP) changes to be implemented effective October 1, 2009.

The goal of the meeting is to address WYO company questions related to reporting requirements and policy processing guidelines in support of the upcoming TRRP and policy revisions.

Please submit questions to iservice@ostglobal.com by 12:00 PM EST August 18, 2008 to ensure FEMA and the BSA can provide ample clarification and any relevant, additional information.

Please also note the following WYO company bulletins have been posted.

WYO Program Bulletins

No.	Title	Date	Version
W-09039	Updated: October 1, 2009, Program Changes – Page CONDO 22	July 23, 2009	PDF TXT
W-09035	Updated: October 1, 2009, Program Changes - Clarification and Revisions	July 2, 2009	PDF TXT
W-09034	Advance Copy of October 1, 2009 Flood Insurance Manual Revisions	July 2, 2009	PDF TXT

Meeting Details

When: Tuesday, Aug 25, 2009 2:00 – 3 PM (ET)

You are invited you to attend an online meeting using Microsoft Office Live Meeting.

<https://www.livemeeting.com/cc/ostinc/join?id=3MZC2W&role=attend&pw=NextGen%407a>

Add to my Outlook Calendar:

<https://www.livemeeting.com/cc/ostinc/meetingICS?id=3MZC2W&role=attend&pw=NextGen%407a&i=i.ics>

AUDIO INFORMATION

1.800.320.4330 (461903#)

FIRST-TIME USERS

To save time before the meeting, check your system to make sure it is ready to use Microsoft Office Live Meeting. <http://go.microsoft.com/fwlink/?LinkId=90703>

TROUBLESHOOTING

Unable to join the meeting? Follow these steps:

1. Copy this address and paste it into your web browser: <https://www.livemeeting.com/cc/ostinc/join>
2. Copy and paste the required information:
Meeting ID: 3MZC2W
Entry Code: NextGen@7a
Location: <https://www.livemeeting.com/cc/ostinc>

If you still cannot enter the meeting, contact support:

http://r.office.microsoft.com/r/rlidLiveMeeting?p1=12&p2=en_US&p3=LMInfo&p4=support

Please contact your iService Business Consultant if you have any questions.

cc: Flood Insurance Vendor, IBHS, FIPNC, Data Processing, Underwriting, Government Technical Representative

Suggested Routing: Accounting, Claims, Marketing